

Welcome Home!

Everything you need to know for a smooth move in and a great living experience.



INVENTORY & CONDITION FORM

WHAT IS THE PURPOSE OF THE INVENTORY AND CONDITION FORM?

The purpose of the Inventory and Condition Form is to document the condition of your apartment at move-in. This helps ensure there is a clear record of the unit's condition at the start of your lease for both you and the community

WHEN AND WHERE SHOULD THE INVENTORY AND CONDITION FORM BE SUBMITTED?

Form should be provided to the resident services office within 48 hours after move in.

CONTACT ALAFAYA WOODS

📞 (407) 365-8388

✉ AlafayaWoods@udr.com

➡ 407 Alafaya Woods Boulevard,
Oviedo, FL 32765

OFFICE HOURS

Sunday	Closed
Monday	9:30 AM - 5:30 PM
Tuesday	9:30 AM - 5:30 PM
Wednesday	9:30 AM - 5:30 PM
Thursday	9:30 AM - 5:30 PM
Friday	9:30 AM - 5:30 PM
Saturday	10:30 AM - 4:30 PM



UTILITIES

WHAT IS REQUIRED AT MOVE-IN

Utility Setup: Please make sure all utilities are set up to start on your lease start date to avoid any additional charges. Once completed, email your utility account numbers to the leasing office before move-in. Trash, and Pest Control: We will set this up for you and will be billed by the property to your resident ledger

ELECTRICITY

Duke Energy

<https://www.duke-energy.com/start-stop-move/landing>

WATER/SEWER

City of Oviedo Utilities

407-971-5535



INTERNET SERVICE

INTERNET PROVIDER

GiGstream

888-598-6637 | Support@gigstream.com

SETUP INSTRUCTIONS

Signing up is easy! Approximately 48 hours before the Lease start date, GiGstream will email a registration link to create an account and connect to their high-speed internet.

SUPPORT

GiGstream's 24/7 support team is available whenever you need help



KEYS & ACCESS

WHAT IS THE COST TO REPLACE A KEY OR FOB?

\$50



PARKING

TOWING

Airport Towing



MAINTENANCE

WHERE SHOULD A SERVICE REQUEST BE SUBMITTED?

All service requests should be submitted through the UDR Resident App.

WHAT QUALIFIES AS AN EMERGENCY SERVICE REQUEST?

An emergency is any issue that poses an immediate threat to health, safety, property, or essential services and requires urgent attention to prevent further damage or danger.



TRASH

WHAT IS THE MONTHLY COST OF TRASH?

\$32/monthly



RENT & BILLING

WHERE CAN RENT PAYMENTS BE MADE?

Payments can be made in person at the leasing office or conveniently through the UDR Resident App.

Policies and services subject to change.



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WHEN IS RENT DUE?

Rent is due on the 1st of each month.